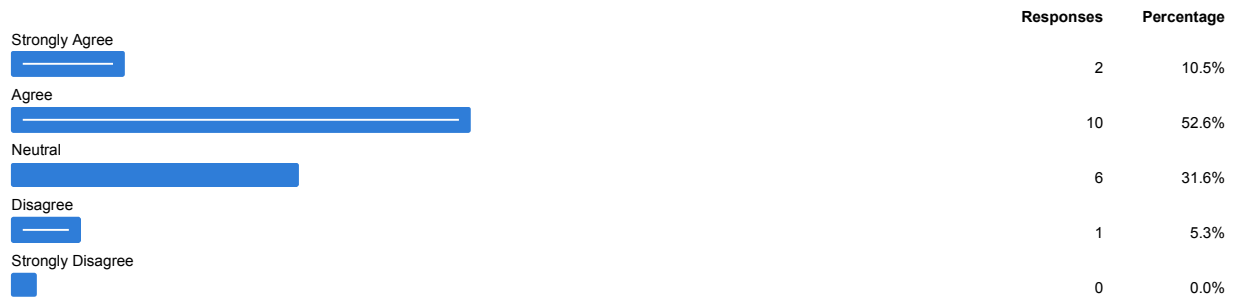
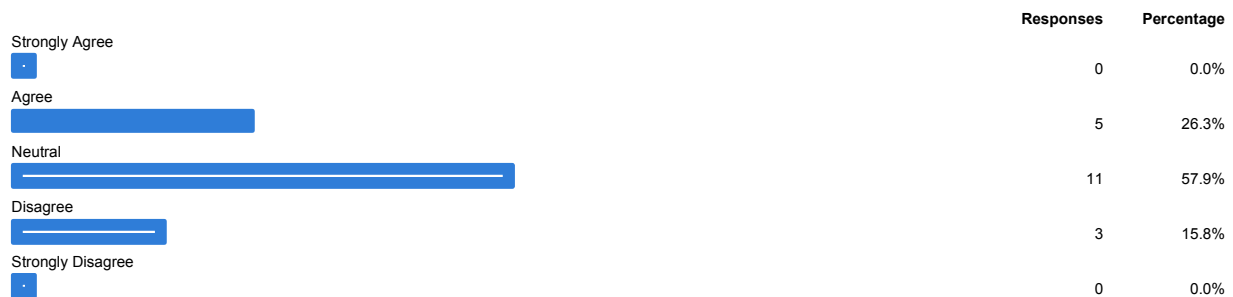


## Results for: JCHD Pre-Test Record No: 1

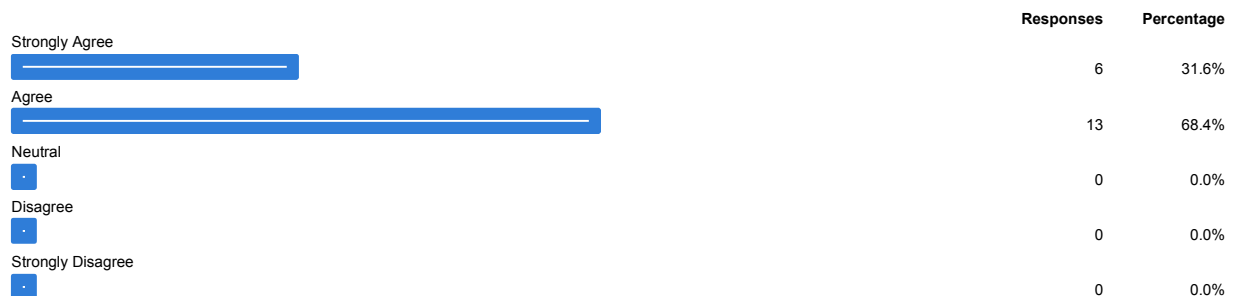
I understand the meaning of quality improvement and how it applies to my work at Jessamine County Health Department.



I have a strong knowledge base of quality improvement tools and feel comfortable applying them to my work at Jessamine County Health Department.



I understand who our customers are at Jessamine County Health Department and have a strong knowledge base of customer service.



I understand the importance of collecting and using data to work more effectively and efficiently at Jessamine County Health Department.

	Responses	Percentage
Strongly Agree	4	21.1%
Agree	12	63.2%
Neutral	3	15.8%
Disagree	0	0.0%
Strongly Disagree	0	0.0%

I am confident in my ability to handle conflict and difficult conversations.

	Responses	Percentage
Strongly Agree	3	15.8%
Agree	12	63.2%
Neutral	4	21.1%
Disagree	0	0.0%
Strongly Disagree	0	0.0%

Overall, my general knowledge of quality improvement is:

	Responses	Percentage
Very minimal	0	0.0%
Minimal	2	10.5%
Somewhat familiar	12	63.2%
Familiar	5	26.3%
Very familiar	0	0.0%